



UK Health
Security
Agency

Accessibility statement for UK Radon

This accessibility statement applies to <https://www.ukradon.org/>

This website is run by the UK Health Security Agency. We want as many people as possible to be able to use this website. This means you should be able to:

- Change colours, contrast levels and fonts
- Navigate most of the website using speech recognition software
- Listen to and use most of the website using a screen reader (including recent versions of JAWS, NVDA and VoiceOver)

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- Visible keyboard focus styling is missing on most page elements
- Website does not adapt well when page zoom level is increased
- The contrast ratio of some pieces of text falls below the required ratio
- Error messages may be missed by some users
- Descriptive alternative text is missing on some images
- No page regions (landmarks) present
- There is no mechanism in place to bypass repeated blocks of content
- There are several HTML validation errors present which may cause issues for those that use assistive technology

Feedback and contact information

If you need information on this website in a different format (e.g., accessible PDF, large print, easy read, audio recording or braille):

- Email: radon@phe.gov.uk
- Call: 01235 822622

We will consider your request and get back to you in 5 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact UK



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Health Security Agency using radon@phe.gov.uk or Phe.enquiries@phe.gov.uk [pending rollout of new email addresses for UKHSA]

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

We provide a text relay service for people who are D/deaf, hearing impaired or have a speech impediment.

Find out how to contact us <https://www.ukradon.org/contactform>.

Technical information about this website's accessibility

Public Health England is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons:

Non-compliance with the accessibility regulations

HTML

- Some HTML was not well formed and contained issues that may impact assistive technologies (Parsing 4.1.1)

Images

- Several images have no alternative text, this is especially problematic on the 'What is Radon' page as infographic information is not available to non-sighted users (Non-text Content 1.1.1 and Images of Text 1.4.5)

Page zoom

- Horizontal scrolling occurs when page zoom level is increased to over 125% (Reflow 1.4.10)



Form fields

- Several form fields do not have an accessible name (Info and Relationships 1.3.1)
- There is no, visual or programmatic, indication that certain form fields are required (Labels or Instructions 3.3.2)
- Autocomplete functionality has not been implemented on form fields where it is logical to do so (Identify Input Purpose 1.3.5)

Contrast

- Many pieces of text across the site do not meet the minimum required contrast ratio of 4.5:1 (Contrast (minimum) 1.4.3)

Navigation

- landmark areas are not present on all pages tested which makes the pages impossible to navigate by landmarks (Info and Relationships 1.3.1)
- There is no skip link present to bypass repeated blocks of content and skip to the main content of a page (Bypass Blocks 2.4.1)
- No visible focus indicator is present throughout the site (visible focus indicator only present on form fields) which makes it difficult for keyboard only users to navigate the pages (2.4.7 Focus Visible)

What we're doing to improve accessibility

It is our intention to improve accessibility by evolution rather than revolution. Upgrades to the website architecture will enable us to iteratively improve accessibility. Indeed, the initiative to rebrand our websites from Public Health England (PHE) to UKHSA in the Autumn of 2021 was an opportunity to address many of the issues identified by the analysis undertaken by an external contractor as well as the issues listed here. We will be making further strides as we migrate our website and take advantage of more recent website technologies.

Preparation of this accessibility statement

This statement was prepared on September 10th 2021. This website was last tested on December 2nd, 2020, by CloudKubed, who performed an evaluation of 5 pages against all level A and AA success criteria of the Web Content Accessibility Guidelines 2.1. Content was selected to ensure a good representation of different pages, templates and components were included in testing.

This website's accessibility will be reviewed on a regular basis. We will update this accessibility statement with any relevant changes.